

**From:** Edward-Keller  
**To:** Microsoft ATR  
**Date:** 1/2/02 5:15pm  
**Subject:** Microsoft Settlement

Recently a friend copied me on a memo he sent to you about how "American" and "Right" the Microsoft Corp. activities have been in the past. To help set the record straight, I was forced to deal with Microsoft while they were squelching all their competition in the software industry during my working years in the electronics industry. I found them to be arrogant totally insensitive to complaints regarding their products or practices. Unfortunately, the fruits of their labors were more than evident at the last Comdex show in Las Vegas (whoops, excuse me... The Microsoft Show!). Only sw vendors developing products compatible with Microsoft were present... and others seeking to be bought out by Microsoft. It is unfortunate that the Justice Dept. and several states attorneys did not get them convicted of monopolistic practices sooner. American industry freedom is one thing...Microsoft activities are quite another... Consider this email a vote in support of your continued pressure on this overzealous industry giant.

Ed Keller